



SARC Tutorial Services @ UCF Downtown Campus

Title of Position:	DTC Tutoring Graduate Assistant
Supervisor:	Coordinator of Tutoring and Academic Outreach
Estimated Hours:	20 hours a week (OPS Hourly)

Position Description

The DTC Tutoring Graduate Assistant for the Downtown Campus (DTC) is a 20-hour per week position reporting to the Coordinator of Tutorial and Outreach Services at SARC. The Graduate Assistant will aid the Coordinator in the day to day operations of SARC group and individualized tutoring at the Downtown Campus.

Responsibilities

- Assist the Coordinator in recruitment, hiring, and supervision of peer tutors for the Downtown Campus
- Supervise face-to-face tutoring activity at the Downtown Campus
- Assist with scheduling group and one-on-one tutoring sessions (in-person and online)
- Collect timesheets and work with supervisor to ensure timely payroll processing
- Track student attendance using MyKnightSTAR and Excel, and prepare data for monthly and semester reports
- Support assessment of the pilot program at the Downtown Campus
- Assist with tutor orientations, on-going tutor trainings, and mentor meetings specific for the Downtown Campus
- Assist with implementation of the College Reading Learning Association (CRLA) training program including assessments, orientation, tutor observations and session feedback
- Assist the Coordinator in developing and maintaining a tutor training manual and other support materials for the Downtown Campus
- Serve as a teaching assistant in the tutor training webcourse
- Implement and utilize new technologies for online tutoring and academic support
- Other duties as assigned

Additional Responsibilities

- Become knowledgeable about SARC support services, other academic campus resources, and techniques utilized in achieving academic success (study methods, test prep, effective note taking, active textbook reading, etc.)
- Promote SARC services at the Downtown Campus
- Assist the Coordinator with planning and implementation of Study Union during fall and spring terms.

Required Qualifications

- Bachelor's degree
- Currently enrolled/will be enrolled (already accepted) in a UCF master's program by the Fall 2020 semester
- 3.00 cumulative GPA or higher
- Able to travel to the UCF Downtown Campus as needed

Preferred Qualifications

- Solid organizational and problem-solving skills
- Thorough and detail-oriented
- Interest and/or experience in working with students from diverse backgrounds
- Ability to work independently with minimum supervision
- Ability to meet deadlines and follow directions
- Effective and strong organizational, public speaking, decision-making, event planning and critical thinking skills
- Proficient in the use of online technologies
- Desire to serve as a mentor to enhance academic, personal, and social development
- Ability to communicate effectively and comfortably with large groups
- Demonstrated proficiency in Word, Excel, PowerPoint and Outlook
- Must be available to work at least 20 hours per week, with occasional evenings
- Strong writing, interpersonal and communication skills

Application Process

All qualified candidates interested in the DTC Tutoring Graduate Assistant position must apply by completing the online application found on SARC's website. The application form must include an updated resume and a cover letter that addresses the following:

- 1) What experiences do you have that relate to this position?
- 2) Describe your philosophy in working with college students in the area of academic success.
- 3) Describe any experience you have working in academic settings.
- 4) What do you expect to gain through employment with SARC in this position?

Contact: Patricia Hartley, Coordinator of Tutorial Services and Outreach (Patricia.Hartley@ucf.edu)