



Student Academic Resource Center

UNIVERSITY OF CENTRAL FLORIDA

Location: Howard Phillips Hall, Rooms 113, 114 & 115
Phone #: 407-823-5130
Email: sarc@ucf.edu
Website: www.sarc.sdes.ucf.edu

Title of Position: Academic Coach for the Academic Coaching & Engagement (ACE) Program
Supervisor(s): Brandy Espinosa, Coordinator of Academic Support Services
Hours: Minimum 10 hours per week, Maximum 20 hours per week (Fall 2017)
Rate of Pay: \$9.00/hour

The Academic Coaching and Engagement (ACE) Program facilitates academic success among undergraduates by providing one-on-one, ongoing peer coaching. The ACE Program works in concert with the First Year Advising and Exploration (FYAE) office, which supports First Time in College Students with all of their academic advising needs.

SARC's Academic Coaching program offers a structured, collaborative approach to support the academic progress and success of first time in college students placed on academic probation. Academic Coaches will provide individualized guidance and ongoing feedback as they facilitate individual coaching sessions with their assigned students during the fall semester. Coaches meet with students about once a month throughout the semester. Academic Coaches will assist students with building college level academic and study skills as well as time management and organizational skills, setting goals, developing a knowledge of campus resources and enhancing their connection to the university by strengthening their support system on campus.

Coaching efforts during the spring semester will be focused on the following topics and skill sets:

- Adjusting to University Lifestyle
- Campus Resources & Opportunities
- Time Management & Organizational Skills
- Learning and Study Skills
- Goal Setting & Motivation
- Balance, Wellness & Stress Management

Additional Responsibilities of this role include:

- Participate in preliminary and on-going trainings and team meetings
- Assist with Group Probation Sessions hosted by First Year Advising and Exploration during the first week of classes
- Participate in end of semester debrief meeting and individual evaluation
- Serve as a role model for students by maintaining a positive attitude and cultivating relationships
- Assist students in evaluating study habits and identifying obstacles to their learning process
- Communicate regularly with students outside of appointments to ensure students are staying on track, are aware of campus resources & events, and to identify any concerns as soon as possible
- Document all coaching sessions & maintain accurate student files
- Provide weekly reports to supervisor(s) regarding progress of students
- Communicate training needs and/or student concerns to SARC Supervisor
- Provide timely and open communication with SARC staff regarding students' progress, issues and concerns in an effort to increase effectiveness of ACE program, SARC professional staff and FYAE professional staff
- Other duties as assigned

Required Qualifications:

- Current enrollment as a UCF undergraduate student
- Must be in good academic standing with the University; Minimum GPA of a 3.0 or higher
- At least 18 credits earned at UCF

Preferred Qualifications:

- Strong interpersonal and communication skills; ease in relating to people from diverse backgrounds
- Solid time management and organizational skills, presentation and problem-solving skills; high attention to detail
- Experience working with students in a mentoring (or similar) role; former SARC Peer Mentor or Learning Specialist a plus